



Spectator FAQs
Women's Artistic FIG Challenge Qualifier
16th October 2021
Event Information

Venue Address

Fenton Manor Sports Complex, City Road, Stoke-On-Trent ST4 2RR

Parking

Pay and Display Parking is available on site at Fenton Manor Sports Complex. Please note failure to purchase/display a valid ticket or parking inappropriately will breach the parking regulations covering the car parks and unfortunately vehicles will be ticketed. British Gymnastics will not be responsible for any parking tickets issued.

Additional Transport Links

If travelling by plane, the nearest airport is Manchester airport (24.5 miles from the Fenton Manor)

If travelling by train the local train station is Stoke-on-Trent Station (1 mile from Fenton Manor, 3-minute bus ride).

Accessibility

Fenton Manor Sports Complex is a fully accessible venue. Follow the [website link](#) for further information.

British Gymnastics strive to ensure our events are inclusive to all. Should you have any specific additional needs that may require our consideration prior to your attendance at the event please do not hesitate to contact the Events Team on events@british-gymnastics.org Please provide us with as much detail as necessary to ensure we can facilitate appropriate action so all have a positive experience

Spectator door times

Saturday 16th October: 12.30

Photography

As part of British Gymnastics COVID-19 Safe Return to Events there will be no official photographer at this event.

Spectator photography is allowed in line with British Gymnastics Photography Policy. Please follow the [link](#) for our current photography policy for all British Gymnastics national events.

Merchandise

Unfortunately, there will be no merchandise sale at this event.



Food and drink

Fenton Manor Sports Complex offers catering on site, at The Riptide Café.

Results

Scoring and Results will be provided by BG Score.

Live scores will be available using the 'BG Score' app for iOS and Android which is free to download from the iTunes and Google Play stores.

Instant video replay of the routines will be available to British Gymnastics members via the iOS app subject to technology facilities at Fenton Manor Sports Complex. Members will be required to log in on the app with their British Gymnastics membership number and password.

PDF results will be available after the event by searching for the Women's Artistic Compulsory Level 2 using 'Find an Event or Result' on the [British Gymnastics website](#).

Frequently Asked Questions

How do I get a ticket, and do I need to print it off?

Tickets will be available to purchase from the British Gymnastics Official Shop from Friday 10th September by visiting <https://www.british-gymnastics.org/shop/catalog/category/view/s/tickets/id/13/>

Due to the ongoing pandemic and in a bid to minimise close contact and avoid cash handling, tickets will not be available 'on the door' but can be purchased, in the lead up to and throughout the event, online.

Tickets will be scanned upon arrival. Tickets can be presented for scanning on your mobile device or by displaying a printed copy of your ticket at the ticket desk.

Where do I go when I arrive?

Upon arrival, please make your way through the main entrance and follow British Gymnastics signs to the Spectator Entrance. Here your ticket will be scanned at the ticket desk to allow you access to the competition arena.

Once I leave the venue can get back in?

After you have registered your spectator ticket at the ticket desk, you will be provided with a spectator wristband which will allow you entry in and out of the facilities throughout the competition day.

Can I bring a bag into the venue?

Fenton Manor Sports Complex allows spectators to bring bags into the venue with them. Please note, it is the responsibility of the owner to safeguard their own personal belongings.

Can I bring food and drink?

Spectators are able to bring their own food and drink.



Where do I meet the coaches/ collect gymnasts?

Parents/guardians should arrange meeting point with their lead coach prior to arriving at the event.

Where can I buy merchandise?

British Gymnastics merchandise will be available to purchase from the [British Gymnastics Official Shop](#).

Covid-19 Frequently Asked Questions

Do I need to complete a COVID-19 test prior to attending?

British Gymnastics encourage all event attendees to undertake a lateral flow test and perform a 'self-screening' for COVID-19 symptoms prior to travelling to the event.

Do I have to wear a mask?

Although face masks are no longer a legal requirement, we strongly encourage the use of face coverings when entering and moving within the venue (unless exemptions apply). Face coverings are not required when seated yet are still recommended.

If the event is cancelled, will I receive a full refund?

If the event is cancelled as a result of COVID-19, British Gymnastics will issue a full refund to all ticket purchasers.

Where do I find additional COVID-19 Event Safety Information?

Event safety information can be found in the Event Spectator COVID-19 Safety Guidance document and the Event Participant COVID-19 Safety Guidance